Hospice Providers are functioning in an environment that is focused on scrutiny of services provided to the patient. It is crucial that hospice documentation be clinically strong and technically correct as there is no shortage of auditors in today's healthcare. Hospice interdisciplinary staff needs to understand their role in documentation and how it links to the hospice organization’s survival. This program will discuss strategies clinical staff can use to improve overall quality of documentation and to proactively prevent survey deficiencies and claims denials from medical review.

Program Objectives:
- Discuss strategies for improving documentation quality of the IDT;
- Discuss opportunities for hospice eligibility documentation throughout the provision of hospice care;
- Describe the importance of the hospice plan of care (POC).

Faculty: Jennifer Kennedy, RN, MA, BSN, CHC, is the Director of Regulatory and Compliance at the National Hospice and Palliative Care Organization (NHPCO). Jennifer has 28 years of experience as a leader and nurse in diverse healthcare settings and has worked in hospice care for the last 16+ years and at NHPCO for 8 years. She has a Bachelor’s degree in nursing, a dual master’s degree in health education and case management, and is currently working on a doctoral degree in health care education. She speaks at national and state conferences, writes articles for trade journals, and develops education and resources for hospice and palliative care providers. The presenter has declared no conflict of interest for this program and will present fairly and without bias.

Registration Fee: Member rate is $139.00 - Non-members $199.00. Indicate if you will be calling into the live webinar or purchasing the audio recording (fee is the same). The live webinar includes the opportunity to ask questions of the presenter. If you desire to purchase both the live webinar and the audio recording, pay the registration fee and an additional $30. The audio recording will be accessible for two weeks following the live program.

Continuing Education: The program planners have no conflict of interest in regard to this webinar. RNs and LPNs must participate in the entire presentation in order for contact hours to be awarded. To apply for nursing contact hours, please complete an evaluation form for each individual requesting hours. Additionally, send in a completed sign-in sheet, listing the individuals at your facility that participated and noting those requesting contact hours, signed by a supervisor verifying attendance. Individuals requesting contact hours will receive a certificate of contact hours earned. Please make sure that you enter the Contact Person’s name in the Registration Form. All correspondence and site registration information will be sent to this person. No commercial support has been provided for this program.

The Ohio Council for Home Care & Hospice (OH-157, 4/1/16) is an approved provider of continuing nursing education by the Ohio Nurses Association (OBN-001-91), an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation.
Hospice Documentation for the IDT: The Big Picture
WEBINAR REGISTRATION FORM
April 9, 2015 (11:30 a.m. – 1:00 p.m. Eastern)

REGISTRATION INSTRUCTIONS:
1. Use a separate form for each registration. Photocopy of original is acceptable. Each registration is for one (1) phone connection only. SHARING OF REGISTRATION OR FEES WITH OTHER AGENCIES AND/OR INDIVIDUALS IS PROHIBITED.
2. No registration will be accepted without payment in full by either a credit card or business check (Personal checks cannot be accepted). Visa and MasterCard are acceptable forms of credit card payments. The webinar fee must be paid in full before the registrant will be allowed to participate in the program. A confirmation will be sent via email to verify site registration, as will the handouts, Internet link and 800 number for entering the webinar, and instructions for participation. If your Contact Person does not receive the E-mail confirmation two (2) business days prior to the webinar, please contact our office to verify your status.
3. Faxed registrations will be accepted only with payment by a credit card (Visa or MasterCard). Credit card information must be complete and contain the authorized signature. Send completed forms to VAHC, 3761 Westerre Pkwy, Suite B, Henrico, VA 23233, or FAX to 804-288-3303.
4. Please note our cancellation policy: There are No refunds. Mail and/or faxed registrations represent your commitment to attend.

Please complete the following information:

Contact Person: 
E-mail: 
Agency: 
Address: 
City/State/Zip: 
Phone: 
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REGISTRATION FEE PER SITE/PHONE CONNECTION: Registration fees are for one (1) phone connection. For additional sites, please copy this registration form and send in with proper payment amount. Indicate if you will be calling into the live webinar or purchasing the audio recording (fee is the same). The live webinar includes the opportunity to ask questions of the presenter. Contact hours may be earned for listening to the audio recording up to 6 months following the live webinar. If you desire to purchase both the live webinar and the audio recording, pay the registration fee and an additional $30. The audio recording will only be accessible for two weeks following the live program.

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